

Archived BBC public responses to complaints

2022

The Big New Years & Years Eve Party, BBC One, 31 December 2021

Summary of complaint

We've received complaints from viewers unhappy with some of the content in the broadcast as live concert.

Our response

The event and the staging of this late night show is intended to be a celebration for all and we hope that for the majority of viewers watching, the tone of the overall concert remained within general audience expectations.

Today, Radio 4, 31 December 2021

Summary of complaint

We received complaints from listeners who feel it was inappropriate to have Ian Maxwell on the programme to discuss Ghislaine Maxwell's conviction.

Our response

The BBC has covered the guilty verdict against Ghislaine Maxwell extensively, including interviews with her victims. The decision to interview Ian Maxwell was related to the family's highly publicised decision to appeal the verdict. For good reason it is unusual to interview the relative of a convicted criminal after the end of a court case, and this was a finely balanced editorial judgement. A great deal of time was spent deliberating how to conduct the interview and ensuring it was set within a context which placed the emphasis on the victims of Maxwell's crimes. The interview itself robustly challenged the Maxwell family arguments in favour of an appeal; specifically Mishal Husain challenged Ian Maxwell with the individual testimony of each of the four women who were part of the case. The interview was preceded by a clip of Annie Farmer, the only one of Maxwell's victims to speak publicly after the verdict and his arguments were critiqued immediately afterwards by an interview with a barrister who specialises in cases involving abuse and violence against women and girls.

BBC News, January 2022

Summary of complaint

We have received complaints from people who feel we haven't sufficiently reported on Barry Gardiner's association with the person named in the interference alert issued by MI5 to Parliament.

Our response

We have reported comprehensively on the alert issued by MI5 alleging an agent working for the Chinese Communist Party had infiltrated Parliament in order to interfere in UK politics, the nature of the claims made against Christine Lee, the individual named by MI5, and offered analysis of the security and political implications. While we have made clear that Ms Lee has had access to

politicians of all parties, we proportionately and fairly detailed the nature of Ms Lee's association with Labour MP Barry Gardiner, as the MP who received the most funding from Ms Lee, and that her son worked in Mr Gardiner's office. Our coverage included Mr Gardiner's response to this.

We believe our reporting of this story has accurately and impartially explained the circumstances involved, reflecting statements made by the Home Secretary and the Chinese Embassy in London, and the perspective of voices from across the political spectrum.

BBC News, Highway Code changes, January 2022

Summary of complaint

We received complaints from some audience members who were unhappy that reports on Highway Code changes did not mention horse rider safety.

Our response

There are dozens of changes to the Highway Code which come into force on 29th January, and we're unable to cover each change in every report or short bulletin. A report on TV and radio earlier this week focussed on pedestrians and cyclists. However we're covering the story again this weekend with a closer focus on the issues of horse and horse rider safety.

BBC News, January 2022

Summary of complaint

We received complaints from people who feel that our recent news coverage has been biased against the Prime Minister, and hasn't given sufficient prominence to stories related to Sir Keir Starmer and the Labour Party.

Our response

We report independently and the choices on which stories we cover, and the prominence we give them are impartial editorial judgements made based on the merit of each individual story; this principle applies to our coverage of any story related to any politician or any political party.

We have reported on the photo of Sir Keir Starmer drinking a beer with colleagues, made clear the Covid measures that were in place at the time, and reflected the response from Sir Keir's political opponents. We have scrutinised the details of this story with senior Labour representatives across our news and current affairs programmes. During an interview on Sunday Morning, Sophie Raworth questioned Sir Keir in depth on allegations that this was a breach of Covid rules.

We believe our coverage of this story has been fair, duly impartial and proportionate. Our analysis of the political implications has legitimately reflected this in the context of stories about gatherings at Downing Street.

BBC News, Downing Street party allegations, January 2022

Summary of complaint

We received complaints from people who feel there has been too much coverage of the May 2020 Downing Street party allegations and/or that coverage has been biased against the Conservative Party.

Our response

We take our responsibility to report accurately and with due impartiality very seriously and we don't agree our coverage of the Downing Street parties story has been biased or disproportionate.

The leaking of an email inviting Downing Street staff to a drinks party in the garden of Number 10 in May 2020 and a Downing Street apology to Buckingham Palace for two staff parties held in Number 10 on the night before Prince Philip's funeral have come as the Prime Minister faced mounting pressure over several events that are alleged to have taken place during lockdowns in 2020 and 2021.

We believe our coverage has reflected the seriousness of these allegations and how much national interest there is in the story.

Our coverage has included perspectives from across the political spectrum, including different views from within the Conservative Party, and has adhered to editorial guidelines on impartiality throughout.

We have made clear that Boris Johnson has apologised for attending the event in the Downing Street garden in May 2020 and has said he understands the public's 'rage' over it. We have also reported that the Prime Minister has said he believed that this was a work event, that Mr Johnson has denied he was warned the event risked breaking lockdown rules, and has said that Sue Gray's investigation into alleged Covid-19 rule breaking in Downing Street and government departments is allowed to run its course.

BBC News has also reported in detail on other stories during this period, such as the latest developments in the Covid-19 pandemic, the humanitarian crisis in Afghanistan, the US civil suit brought against Prince Andrew, the anticipated increase in UK energy bills and the Novak Djokovic Australian visa row.

BBC News, Downing Street party allegations and Sue Gray's initial findings, January and February 2022

Summary of complaint

We received complaints from people who think we've given too much coverage to allegations of parties in Downing Street and to Sue Gray's initial findings into this matter.

Our response

Our coverage of gatherings in Downing Street, allegedly in breach of Covid restrictions, and Sue Gray's initial findings into this, has offered fair and impartial analysis of the political implications and potential consequences. The claims about lockdown parties have led to calls for the Prime Minister's resignation, from Opposition parties, but also from some on his own side, with the Metropolitan

Police having now launched an investigation into the matter; our coverage has been proportionate, reflecting the significance and seriousness of these allegations.

We have scrutinised these claims in detail, reporting the known facts, and making clear the distinction between information which has been verified and events which are disputed. We have at all times reflected Boris Johnson's position.

The Apprentice, Candidates fishing task, BBC One, 27 January 2022

Summary of complaint

We received complaints from people who felt the fishing task was inappropriate.

Our response

Each week the candidates are given a business-themed task which is designed to test them on important business skills. For this task Lord Sugar explained that in the past year British shoppers spent billions of pounds on seafood and the candidates were asked to undertake a task within that sector.

The pollock and crab sourced was not caught for entertainment purposes and it was all caught and sold for consumption and there was no fish food wastage from this task. The programme makers worked closely with official fishing governing bodies and fishing industry experts and associations throughout this challenge. They ensured that the seafood caught, and the way in which it was caught, was sustainable and that it was stored and transported within fishing regulations.

BBC News, Line of questioning to the Prime Minister during a press conference in Kyiv, 1 February 2022

Summary of complaint

We received complaints from people who thought it was inappropriate for James Landale to ask the Prime Minister a question about his political future during a press conference in Kyiv.

Our response

The press conference in Kyiv came amid an ongoing police investigation into Downing Street gatherings, further calls for the Prime Minister's resignation, and the initial findings of Sue Gray's report having been published the previous day. Given the significance of this story and potential political consequences, we believe it was legitimate for James Landale to use this opportunity to question Boris Johnson about this; it's not uncommon for the Prime Minister to be asked about domestic issues when carrying out foreign trips. James' other questions focused on the situation in Ukraine.

We have been following developments in Ukraine in detail, and will continue to do so.

BBC News, Canada's truckers protest, February 2022

Summary of complaint

We have received complaints from people who feel there has been a lack of coverage of the truckers' 'Freedom Convoy' in Canada.

Our response

We have reported on the 'Freedom Convoy' and events in Ottawa across BBC News. The following is not exhaustive, but coverage has included BBC Breakfast, BBC News Channel, News at One/Six/Ten, The World at One, PM and online:

<https://www.bbc.co.uk/news/world-us-canada-60202050>
<https://www.bbc.co.uk/news/world-us-canada-60164561>
<https://www.bbc.co.uk/news/world-us-canada-60190452>
<https://www.bbc.co.uk/news/world-us-canada-60218354>
<https://www.bbc.co.uk/news/world-us-canada-60293708>
<https://www.bbc.co.uk/news/av/world-us-canada-60296862>

Also, BBC Americast looked at what the protest means for the US -
<https://www.bbc.co.uk/programmes/p0blm3jv>

The Graham Norton Show, Ukraine, BBC One, 4 February 2022

Summary of complaint

We received complaints from people unhappy with a joke Graham Norton made about Russia and Ukraine.

Our response

Each week the programme begins with a monologue from Graham in which he makes reference to the latest news stories. On this occasion these concerned Boris Johnson's recent trip to Ukraine. We appreciate the seriousness of the current situation there and can assure you there was no intention to cause any offence with these remarks. Comedy is one of the most subjective areas of programming and while no subject is off limits we appreciate that some jokes may resonate differently for those with personal experience of a particular situation.

Great British Menu sound quality, BBC Two, 3rd February 2022

Summary of complaint

We received complaints from people about the sound quality in this programme.

Our response

A technical error occurred affecting the sound which we have investigated and shouldn't happen again.

The programme as it should have played out is available on iPlayer should you wish to revisit it -

<https://www.bbc.co.uk/iplayer/episode/m001447v/great-british-menu-series-17-3-central->

judging?seriesId=m001441q

BBC News, Line of questioning to the Prime Minister during the NATO press conference in Brussels, 10 February 2022

Summary of complaint

We received complaints from viewers who felt that it was not appropriate for Laura Kuenssberg to question the Prime Minister about the Met Police investigation during a NATO press conference.

Our response

We believe it was legitimate for Laura to use this opportunity to question Boris Johnson about the latest domestic developments. Laura's other questions to Mr Johnson and Mr Stoltenberg focused on the immediate situation in Ukraine.

At a time of international concern, any issue which could affect the UK's leadership remains significant. It's not uncommon for the Prime Minister to be asked about domestic issues when carrying out foreign trips.

We have been following developments in Ukraine in detail, and will continue to do so.

BBC News, Novak Djokovic Interview, 15 February 2022

Summary of complaint

We received complaints from some viewers who felt Novak Djokovic's interview was given too much prominence and felt it is irresponsible for the BBC to provide him with a platform to air his views against the Covid vaccine.

Our response

The BBC's exclusive interview is the first time Novak Djokovic has spoken about his position himself, and our news editors judged that the interview was of genuine significance and was of interest to our audience, particularly in light of what unfolded in the build-up of the Australian Open in January.

We appreciate that not everyone will agree with our choice of story running orders, but we consider that this has been a big ongoing news story which also encompasses key issues such as mandatory vaccination and international travel restrictions.

There are still many people who choose not to be vaccinated and we think it is important to hear from all sides of the discussion. However the BBC has always made clear the scientific and medical consensus on vaccination and its effectiveness, and we have done so throughout our coverage of this story.

BBC News, Sir Keir Starmer being harassed outside Parliament, February 2022

Summary of complaint

We received complaints from people who feel we misrepresented the circumstances regarding Sir Keir Starmer being harassed by protesters outside Parliament.

Our response

When reporting on Sir Keir Starmer being mobbed by protesters outside Parliament, we fully explained the circumstances surrounding this incident, reflecting the range of comments being shouted at Sir Keir; we played footage in which these cries could be heard, which included “Jimmy Savile”. As part of our coverage we believe it was fair and legitimate to explore whether there was a link between what happened to Sir Keir and the Prime Minister’s false claims in the House of Commons a week earlier about Sir Keir’s failure to prosecute Jimmy Savile while in his role as Director of Public Prosecutions.

Boris Johnson had faced criticism for these remarks, including from some Conservative MPs, with a senior aide of his having resigned over his refusal to apologise. Our reports included the Prime Minister’s statement in response to the harassment, which condemned the protesters, and his further clarifications on the comments he had made in relation to Sir Keir and Jimmy Savile. Our analysis of this story was duly impartial, reflecting voices from across the political spectrum.

BBC Radio 2, Paul O’Grady, February 2022

Summary of complaint

Some listeners are unhappy with the changes to Paul O’Grady’s show on BBC Radio 2.

Our response

Paul is much-loved by many of our listeners, and whilst we’re making this change to Sunday afternoons, he very much remains a firm favourite here in Wogan House.

We’ve changed the broadcast pattern of Paul’s show so that he’s now on air for two 13 week series each year. This doesn’t significantly alter the number of shows he’s been signed up to do on Radio 2, but having this consistent pattern will make it a lot easier for us to signpost for listeners when he’s on air. Rather than have a range of deputies host the show throughout the year, we’ll now have Rob Beckett on Sunday afternoons with his own series, alternating with Paul’s.

We understand that listeners never want their favourite bits of the Radio 2 schedule to change, but our plans do evolve over time, and that’s the case here.

Paul will be back on Sunday 22nd May for another 13 week run.

Sunday Morning, Boris Johnson Interview, BBC One, 20 February 2022

Summary of complaint

We received complaints from viewers who felt that our presenter was aggressive towards the Prime Minister, and it was inappropriate to raise questions about alleged parties in Downing Street.

Our response

The interview was conducted in Munich after a speech the Prime Minister gave about the increasing threat of war in Ukraine. Sophie Raworth began by questioning Boris Johnson on the UK's stance towards Russia and the ways in which the Government had offered help to Ukraine. She challenged him on whether Britain was acting swiftly enough and the dangers for the rest of Europe if an invasion took place.

This was also the first opportunity the programme has had to question the Prime Minister about allegations of parties in Downing Street since the story broke. This is clearly a matter of considerable public interest and Mr Johnson was challenged on whether he would resign if he was found to be in breach of the law. Sophie Raworth explained she was asking him about a point of principle rather than the detail of what was being investigated. The Prime Minister said he understood her curiosity and her line of questioning but did not wish to comment further until the end of the process. The exchanges were polite and courteous and the Prime Minister was able to make his points.

The interview then moved on to matters around the Royal Family and the ending of Covid restrictions.

The role of the programme is to hold people in positions of responsibility to account for their decisions and allow them to answer criticism as was the case here.

Panorama, BBC One, 14 February 2022

Summary of complaint

We received some complaints from viewers who felt the investigation misrepresented the dairy industry and failed to reflect the views of farmers.

Our response

BBC Panorama ensured a range of views and opinions were heard during this episode. We took a number of steps to report with due impartiality, and reflect things from the perspective of the Dairy Industry too:

The economic pressures on the dairy industry were reflected clearly throughout the film.

We included the team's visits to two dairy farms whose efforts to maintain high standards of animal welfare were clearly conveyed to the audience.

We reported the UK dairy industry's view that it has some of the highest animal welfare standards in the world.

We included input from a representative from the National Farmers Union.

The programme also interviewed a vet with extensive experience of working with dairy herds, to put the undercover filming into context within the wider dairy industry.

We feel the programme was duly accurate and fairly portrayed the issues involved, bearing in mind the specific editorial focus on this occasion.

BBC One, Match of the Day - Luton Town v Chelsea, March 2022

Summary of complaint

We received some complaints about our coverage of Luton Town v Chelsea on 2 March, from people who felt our team showed bias against Roman Abramovich/Chelsea F.C.

Our response

Prior to the match, news broke of Roman Abramovich's decision to sell Chelsea F.C., which naturally became a talking point on the programme.

Abramovich's statement was read out in full at the start of the programme and again at half-time, and Chelsea Head Coach Thomas Tuchel was given the opportunity to answer questions after the match.

Our team talked about the huge impact the sale could have on the team, based on their own experience in the field, and brought the sale into the wider context of the situation in Ukraine.

Henry Winter of The Times also provided analysis of the statement and the possible ramifications for the team.

We feel that this subject was handled sensitively and professionally, and do not agree that the team showed any bias against either Roman Abramovich or Chelsea F.C.

News at Ten, War in Ukraine, 10 March 2022

Summary of complaint

We've received complaints from audience members who were unhappy a report about the war in Ukraine included footage of dead bodies.

Our response

The Russian invasion has been an incredibly disturbing story to cover, and we have been careful to be as sensitive as possible when reporting any information or images. We have an obligation to provide comprehensive coverage of the day's major stories and to reflect the desperate reality of the situation. Sometimes, strong images are necessary to convey the full intensity of a story. Our News teams always think very carefully and always deliberate before including strong images in any report. Here we felt it was editorially justified.

We were careful not to show the faces of the people, and we did not broadcast any information that might have been able to identify them. We try to curb showing sensitive images before the watershed, and so this image was only included in our late bulletins on BBC One. Our Newsreaders also gave a warning before the beginning of the report to give our audience a sense of the content and tone of the piece.

Sara Cox, Radio 2, 15 March 2022

Summary of complaint

We received complaints about a comment Sara made regarding fairground rides.

Our response

Sara made an off the cuff comment in response to a listener text about rollercoaster rides and was referring to her own childhood memories of fairground rides and not present day standards.

She did not mean to offend any of her listeners and the comment was in no way intended to be derogatory to local fairs.

The British Academy Television Awards, BBC One, 2022

Summary of complaint

We received complaints about our coverage of The British Academy Television Awards 2022.

Our response

Comedy is one of the most subjective areas of programming and views will always differ on what's acceptable, and what's appropriate at different times of the day. It's never our intention to offend viewers and we always think very carefully about what we broadcast to ensure that it isn't outside of the expectations of the majority of the audience. We acknowledge that not everyone will agree with the decisions we take but this is something we do take seriously.

BBC News, NATO Summit, 24 March 2022

Summary of complaint

We received some complaints about Sarah Smith's reports on the NATO Summit, from viewers who felt a clip showing leaders preparing for a photograph was misleading and biased against Prime Minister Boris Johnson.

Our response

Sarah Smith's reports on the NATO Summit covered the main developments of the day, showing footage of both Prime Minister Boris Johnson and President Joe Biden's speeches and reflecting decisions made by the alliance.

We don't believe that Sarah's reports gave a misleading view of the events of that day. While the leaders gathering for a photograph was one of several short clips shown of the Summit, we strongly reject any claims that the footage was doctored or misleadingly edited.

BBC News Website, 14 March 2022

Summary of complaint

We received complaints that our article Pensioner arrested after dismembered body found used female pronouns to refer to the murder suspect.

Our response

Our use of female pronouns was in accordance with our style guide, although we accept that the earliest version of the article initially made no reference to the fact that Harvey Marcelin recently identified as a woman.

We subsequently added a line which explained this, as a relevant fact to help readers make sense of the story.

Our article also clearly set out further details including the charges in this case, the ongoing police investigation and Marcelin's criminal record and having admitted to having "problems" with women.

Little Britain, BBC iPlayer, 2022

Summary of complaint

We received complaints about a sketch in Little Britain on iPlayer.

Our response

All jokes in our output are judged on context and intent. The sketches in which the character Linda Flint makes reference to the appearance or race of a series of people are intended to expose and ridicule some of the outdated prejudices and racism that still exist in parts of British society, which is more apparent when viewing the sketches within the context of a full episode, and across the series as a whole. The programme is part of the BBC's comedy archive and information is provided for iPlayer viewers about the inclusion of discriminatory language.

The One Show, BBC One, 13 April 2022

Summary of complaint

We received complaints from viewers who were unhappy about comments made by the actor Dan Stevens.

Our response

The One Show is a live topical entertainment programme where the hosts are joined by a variety of guests to discuss a broad range of subjects. Actor Dan Stevens was a guest on Wednesday 13 April and made comments about Boris Johnson in response to a question from the hosts about his new TV project before going on to talk about the series. These comments were taken in jest and the hosts moved the conversation on to the focus of the interview.

BBC News, PPE procurement process investigation, May 2022

Summary of complaint

We've received complaints from audience members who feel we haven't sufficiently reported on the recent execution of search warrants at several properties by the Isle of Man Constabulary.

Our response

Decisions about stories are based on a range of editorial considerations, including legal advice. We conduct our own checks on stories in order to be sure we can stand by our journalism.

Since the start of the pandemic we have reported extensively on the government's efforts to secure PPE and problems with the procurement process. This is a developing story and we will continue to follow it closely.

BBC News, Allegations Sir Keir Starmer breached Covid rules, April and May 2022

Summary of complaint

We received complaints from people who feel we've given insufficient coverage to allegations Sir Keir Starmer breached lockdown rules while attending an event in the constituency office of a Durham MP, in the run-up to the Hartlepool by-election last year.

Our response

We have covered allegations that Sir Keir Starmer breached Covid rules, while attending an event in Durham last April, across our news and current affairs programmes, on television, radio and online, offering analysis of the political implications. We first reported on this story when the photo emerged in January of Sir Keir drinking a bottle of beer whilst at this gathering, and we have since followed all developments, reflecting the position of Durham Police, Sir Keir and the Labour Party, and the response from Sir Keir's political opponents.

We have scrutinised the details of these allegations with senior Labour representatives, making clear the circumstances involved and rules that were in place at the time, and challenged them on new information as it has come to light; this has included interviews with Sir Keir himself on the Today programme, BBC Breakfast and Sunday Morning.

We believe our reporting has been proportionate, fair and duly impartial, and has legitimately reflected this in the context of both proven and alleged breaches of Covid regulations in Downing Street. We will continue to apply this approach to our ongoing coverage of this story and the potential political consequences.

BBC News Website, 13 May 2022

Summary of complaint

We received complaints that our article Shireen Abu Aqla: Violence at Al Jazeera reporter's funeral in Jerusalem was misleading and/or displayed pro-Israeli bias.

Our response

The earliest version of our story did refer to how "violence broke out" and that Shireen Abu Aqla's coffin "was jostled as Israeli police and Palestinians clashed", and carried the headline "Shireen Abu Aqla: Clashes at Al Jazeera reporter's funeral in Jerusalem".

When it became clearer what video footage at the funeral was showing as more information from the scene became available, we amended these sentences to instead to refer to how "Her coffin

almost fell as Israeli police, some using batons, waded into a crowd of Palestinians gathered around it” and that “Israeli police have hit mourners”, while also including the footage at the top of the article so readers could see this for themselves.

The headline also completely moved away from describing the incident as “clashes”.

We then added a report from Tom Bateman at the scene in which he described an “extraordinary” push by heavily armed Israeli police towards the mourners and referred to the emergence of videos showing “Israeli police beating and kicking the pallbearers who were in retreat carrying Shireen Abu Aqla's coffin”.

We acknowledge that readers had concerns with how we initially described the actions of the Israeli police.

While we consider these updates to have addressed those concerns, we have discussed these points with senior news editors and they acknowledge we should have been quicker to make these changes.

EastEnders, Ben's Storyline, BBC One, 23 May 2022

Summary of complaint

We received complaints from viewers unhappy with some of the content in this episode.

Our response

EastEnders has been a pre-watershed BBC One staple for over 37 years and has a rich history of dealing with challenging and difficult issues and Ben’s story is one of these.

We have worked closely with organisations and experts in the field to tell this story which we hope will raise awareness of sexual assaults and the issues surrounding them.

We are always mindful of the timeslot in which EastEnders is shown and we took great care to signpost this storyline prior to transmission, through on-air continuity and publicity as well as providing a BBC Action Line at the end of the episode which offers advice and support to those affected by the issue.

BBC digital-first announcement, May 2022

Summary of complaint

We received complaints from people who are unhappy with the plans to change the way the BBC distribute some of the smaller linear channels.

Our response

The Director-General Tim Davie has outlined that the BBC must reform to stay relevant to audiences and continue to provide great value for all. This will include changes to current content and services.

The proposed changes to the way we distribute our content on some of the smaller linear channels, such as BBC Four, CBBC and BBC Radio 4 Extra, will not be made for at least another three years.

Detailed information about the plan to deliver a digital-first BBC can be found on the following website: <https://www.bbc.co.uk/mediacentre/2022/plan-to-deliver-a-digital-first-bbc>

BBC News, The Service of Thanksgiving, 3 June 2022

Summary of complaint

We've received complaints from audience members who feel the audio of Boris Johnson arriving at St Paul's Cathedral for The Service of Thanksgiving was edited.

Our response

The BBC did not change or edit the sound on any of its recordings of the arrivals to St Paul's Cathedral, and its coverage clearly demonstrated the crowd's reaction to the Prime Minister's arrival.

As is standard for an event of this nature, there were a number of different crews filming. Jane Hill was filmed commentating live on the arrivals at the service and the crowd's reaction. Other BBC coverage used a 'clean feed' of the arrivals, that is, sound and pictures from another crew which did not have commentary on top.

Johnny Depp Trial Verdict, BBC News, June 2022

Summary of complaint

We've received complaints from audience members who feel our reporting on the verdict of the Johnny Depp defamation trial has been biased against him, or we haven't provided sufficient context for the outcome.

Our response

We have provided detailed coverage of the trial, including the evidence brought forward and witness testimonies, throughout its duration. When the verdict was announced, we again provided a thorough analysis of the story, and we included a range of reactions to the verdict in our reporting. Some of these voices included fans who were outside the courtroom, spokespeople from domestic violence charities, and the statements provided by Mr Depp and Amber Heard themselves. Further to this, we have also explained the wider context of the previous court case in the UK, and the implications this trial could have for both Mr Depp and Ms Heard.

We appreciate that this has been a highly emotive issue, and there has been a significant audience interest in the outcome of this trial. However we don't consider we have taken a view on this story at any point, we have simply reported on the facts and the reactions to it.

Coverage of 12 July, BBC Northern Ireland, 2022

Summary of complaint

We've received complaints about the BBC's plans for television coverage of the Orange Order's 12 July demonstrations.

Our response

We have decided not to resume live BBC television coverage of the Orange Order's Belfast demonstration on 12 July.

Our ambition is to better/more fully reflect Orange Order events across the region through a late evening programme of stories and events from eight regional locations, including Belfast. This coverage will be complemented by reports on the BBC's news services across radio, television and online.

Our late evening programme involves significant logistical effort and resource. And its scheduling and availability on iPlayer gives us the ability to reach a larger audience than an equivalent morning time slot. The format of the programme will also allow us to do much more than we can with live coverage of a single event.

We know that our decision not to reinstate live television coverage of the Belfast demonstration may be disappointing for some people and have made this decision after careful reflection and based on all usual editorial considerations.

We will want to explore how we can make audiences aware of other BBC programmes about the Orange tradition, coinciding with this year's 12 July programming, and will confirm these and other broadcast details shortly.

We recognise the importance of 12 July events for those taking part and many others within our local community. This is something that we will properly reflect within our output, seeking to describe and explain the significance of what's happening and to make it more generally accessible, including to those with other backgrounds and beliefs.

The Queen's Platinum Jubilee: Trooping the Colour, reference to the Irish Guards, 2 June 2022

Summary of complaint

We received complaints from some audience members who were unhappy with a reference to the Irish Guards.

Our response

In the 'Trooping the Colour' segment of our Jubilee coverage, we heard from a former Irish Guard who referred to the Regiment by their nickname, 'The Micks'.

The full context was given on air at the time with presenter Huw Edwards pointing out that, as it says on the Irish Guards website, this is how they are affectionately known. Nevertheless, Huw still questioned this, pointing out that the term can offend, and the former Guard responded and explained - "It's what we call ourselves and actually it's been our nickname for so long that any connotations that may or may not have been have worn off."

Chelsea Bridge: Man Tasered in critical condition after River Thames fall, 5 June 2022

Summary of complaint

We received complaints that the original headline Man Tasered by police falls into River Thames for our article Chelsea Bridge: Man Tasered in critical condition after River Thames fall attributed blame to the police. Some readers also feel that the updated article continues to do so.

Our response

At the time of publication this incident was the subject of both IOPC and Met Police investigations and so it was important that our reporting was careful not to pre-empt any findings, including those concerning how and why the man got into the water.

While it is true to say that he fell into the River Thames and we quoted the response of a Met spokesman that he "...entered the river," we subsequently amended the headline to more clearly separate the fact of the man being tasered from him falling in the water and also updated the article to explain that:

Video shared online shows two officers confronting the man, who falls to the ground after the Taser is discharged.

He eventually gets up and runs to the side of the bridge, and is seen to pull himself over the edge before either officer can reach him.

We will be following this story as it progresses.

Platinum Jubilee, BBC News, June 2022

Summary of complaint

We received complaints from people who felt our coverage of the Platinum Jubilee was biased in favour of the monarchy and failed to reflect a republican viewpoint.

Our response

Our coverage of the Platinum Jubilee reflected the historic nature of this event, the interest it generated across the country and around the world, and the different events taking place to mark the occasion.

We know the Jubilee meant different things to different people. We appreciate that the Jubilee celebrations weren't of interest to everyone, and that not everyone is a supporter of the monarchy; this is something we acknowledged and explored in our reporting over the Jubilee weekend. However, as this was a celebration, our coverage inevitably had a positive tone, and in this context we believe it was duly impartial.

Confidence vote in Boris Johnson, BBC News, June 2022

Summary of complaint

We received complaints from people who felt our coverage of the confidence vote in Boris Johnson was excessive and biased against him.

Our response

Our coverage of the confidence vote in Boris Johnson reflected the circumstances which had led to this, the context in which it occurred, and offered detailed analysis of the political implications of the result. We followed developments closely throughout the day, which, given the potential consequences of the result, was proportionate.

Our reporting both leading up to and following the vote included the response of Conservative MPs, both critical and supportive of Mr Johnson, the views of the Prime Minister's political opponents from other parties, and the reaction of Mr Johnson himself. We believe our coverage was fair and duly impartial, reflecting the political significance of this story.

Wimbledon 2022, Scheduling, BBC One and BBC Two

Summary of complaint

We've received some complaints about our Wimbledon coverage and the impact it has had on our TV schedules.

Our response

We understand scheduling changes can be frustrating, and we don't take these decisions lightly. We always try to minimise disruption, but during times of live tournament sport like Wimbledon, also popular with large sections of our audience, sometimes difficult decisions have to be made, particularly over what to air on our flagship channel.

This is a balancing act, and while catering to audiences with such a wide range of tastes and interests, we recognise that not everyone will agree with certain changes made.

We always try to inform audiences clearly of any alterations to the schedules, by flashing graphics and carrying continuity announcements, but we appreciate some may continue to feel we should do things differently on occasion.

Steve Wright in the Afternoon, BBC Radio 2, July 2022

Summary of complaint

We received complaints from people unhappy with the announcement that Steve Wright will be leaving the Radio 2 weekday afternoon slot.

Our response

All radio schedules evolve over time and after nearly 24 years of Steve Wright in the Afternoon, we wanted to explore a new weekday afternoon schedule on Radio 2. Steve is a legendary radio broadcaster and producer, known for his passion and commitment in keeping millions of listeners entertained each weekday afternoon. We're thrilled he'll remain a part of the Radio 2 family to present Sunday Love Songs, as well as seasonal specials and regular Serious Jockin' specials for BBC

Sounds and Radio 2.

Radio 2 remains committed to and is proud of its multi-generational appeal that serves a 35+ audience, a target which hasn't changed in decades.

Panorama - SAS Death Squads Exposed: A British War Crime? July 2022

Summary of complaint

We received complaints from people who felt Panorama's investigation into SAS operatives in Afghanistan was biased against the armed forces.

Our response

This programme was the culmination of a detailed four-year investigation into the actions of British Special Forces in Afghanistan and it raised matters of important public interest. Panorama examined a six-month tour by a single SAS unit and found evidence of 54 suspicious deaths; killings which were raised to their headquarters as providing cause for concern by senior UK Special Forces officers at the time.

Alongside the testimony of dozens of military insiders, much of the evidence featured in the programme came from military reports, internal documents and emails from within UK Special Forces.

The SAS's own official account of this tour does not dispute that detainees and unarmed people were repeatedly shot dead.

The military reports featured in the programme gave the SAS unit's account of the raids in their own words. They showed that the unit had repeatedly killed people after they had surrendered and been detained. The SAS said they had been killed because they had grabbed weapons. Senior Special Forces officers considered these accounts to be suspect at the time for a number of reasons, including that detainees are routinely searched and restrained. They should, therefore, not be able to grab weapons. The experts Panorama consulted agreed that one case of a detainee grabbing a weapon is unlikely and that repeated cases are highly suspicious.

The evidence from the military documents was backed up by British military insiders who agreed to talk to the programme on condition of anonymity.

Panorama also travelled to Afghanistan to gather its own evidence and went to villages that no British investigators have visited, to examine the sites of the shootings. The programme took care to ensure that the accounts of local people were placed in context and that they were countered with the SAS unit's accounts of the raids. Panorama also worked to verify their accounts with other sources, including those within the British military and a confidential UN investigation which concluded one of those killed was a civilian and unarmed when he was shot dead.

Panorama felt there was a strong public interest in publishing the evidence in the programme because it hadn't been properly investigated by the Ministry of Defence. The Royal Military Police (RMP) did not find out about the material locked away in the secret file until 2015 – four years after

the events occurred. Insiders from the Royal Military Police told Panorama they were subsequently stopped from carrying out thorough and fully independent investigations. Senior RMP investigators told Panorama they were repeatedly prevented from following fundamental lines of enquiry, and that the cases were dropped prematurely. They said they were ordered to drop suspects, blocked from interviewing key senior UKSF officers and prevented from viewing footage of UK Special Forces operations.

The programme did not seek to impugn or criticise British troops in general. Colonel Oliver Lee made the point that the vast majority served with great distinction and courage on a really difficult mission in Afghanistan. This point was repeated by the Ministry of Defence later in the programme and then reiterated by reporter Richard Bilton.

However, Panorama felt the allegations against the SAS were so serious that they clearly merited reporting. It is a view that has been supported, among others, by the man who was in charge of British armed forces at the time the killings took place. General Sir David Richards, former Chief of the Defence Staff, said that "worrying events of the type captured by Panorama are very rare in the British armed forces", but that "given the compelling nature" of the evidence, he would order an investigation if he were still in charge.

Women's Euro 2022, Diversity Report, BBC One, July 2022

Summary of complaint

We've received some complaints about a report by Alex Scott, shown during half-time of Denmark vs Finland on 12 July, discussing the diversity of the women's game.

Our response

During our coverage, presenter Eilidh Barbour introduced a report by Alex Scott, who'd been investigating the lack of diversity within elite women's football, including the England Women's team. This is a topic that has been highlighted and discussed recently, including by the Football Association (FA) and Professional Footballers' Association (PFA), who've both recently announced plans to increase diversity and accessibility in the women's game:

<https://www.Englandfootball.com/articles/2022/May/05/England-football-plan-to-double-female-talent-pool-20220505> (The BBC is not responsible for the content of external sites)

<https://www.bbc.co.uk/sport/football/62009679>

During the report we heard from a range of former players and those involved in the game, including Kelly Simmons, FA director of the women's professional game, who shared her view that with many academies being run in rural areas, perhaps accessibility is a factor.

We feel these were legitimate questions to explore, but we understand some may feel differently.

BBC News Special: Our Next Prime Minister, BBC One, 25 July 2022

Summary of complaint

We received complaints from people who felt the debate wasn't fairly moderated.

Our response

The debate we hosted was designed to give our viewers the opportunity to make their own judgements on both Rishi Sunak and Liz Truss, when their policy platforms, characters and track records were under scrutiny. Sophie Raworth ensured both Mr Sunak and Ms Truss had time to respond to questions put to them, but also allowed them to interact and challenge each other. Sophie did step in, on occasions with both candidates, when interruptions meant the other wasn't being given the chance to make their point. We believe Sophie moderated this debate in a fair and impartial manner. We will continue to offer detailed coverage and analysis of the Conservative leadership race.

Today, BBC Radio 4, 5 August 2022

Summary of complaint

We received complaints from people unhappy that a comment made with regards to the Hillsborough tragedy wasn't robustly challenged.

Our response

During a discussion on the impact of the Premier League 30 years after its launch, Sky football commentator Martin Tyler referenced the Hillsborough disaster and appeared to link the tragedy to hooliganism. Martin has since apologised and clarified that these were two separate examples and he did not intend to imply that these issues were connected. However, we regret we did not robustly challenge the comment at the time. BBC News acknowledged on Twitter soon after the programme that we should have done so:

<https://twitter.com/BBCNewsPR/status/1555483312810082304?cxt=HHwWgIC-oZ31I5YrAAAA>

A statement to the same effect was also read out on the following day's edition of Today.

Sports Report, BBC Radio 5 Live, August 2022

Summary of complaint

We've received some complaints from those unhappy that the classified football results will no longer be read out on Saturdays within the Sports Report programme on Radio 5 Live.

Our response

We appreciate the strength of feeling towards the classified football results within Sports Report. It's always difficult when a programme with a special history changes, but there are good reasons for the change.

With the addition of the 5.30pm live Premier League match to our coverage, Sports Report has been condensed into a shorter programme - cut from 1 hour to 25 minutes. The classifieds were taking around 5-7 minutes to read, which would have taken up around a third of the programme –

constraining the range of sport we could cover.

We'd like to assure our listeners that results from across the football leagues will still be shared during the programme and through the afternoon. Results are also available in full on the BBC Sport website and during Final Score on BBC One. Having a live match at 5.30 is a great addition to the 5 Live schedule.

Twitter, 18 November 2021 & various dates

Summary of complaint

We received a complaint that a BBC video journalist had retweeted praise for one of our interviews that described it as "an absolutely glorious masterclass in how a journalist should hold a Government accountable for its lies & broken promises."

Our response

We consider the retweet ran the risk of endorsing the phrase 'lies and broken promises' and was a breach of our social media guidelines in relation to impartiality.

There were also a number of examples of 'liking' tweets on one side of the debate over transgender issues that we consider similarly breached our guidelines.

We are unable to edit these tweets as it is a private social media account and the journalist concerned no longer works for the BBC.

BBC News Website, 28 August 2022

Summary of complaint

We've received some complaints from people unhappy with the way we updated our report on the protest held at the Pride Cymru march in Cardiff, (No place for hate, says Pride Cymru after Cardiff protest).

Our response

We take our responsibility to report accurately and with due impartiality very seriously. As with the coverage of any developing news event and its aftermath, the content of the story was updated as the story evolved, which is standard practice.

Have I Got News for You, BBC One, 2 September 2022

Summary of complaint

We've received complaints from people who felt the programme unfairly ridiculed Prime Minister, Boris Johnson.

Our response

HIGNFY has always covered the biggest news stories each week and this special episode looked back

at Boris Johnson's career in his final few days as Prime Minister – including a look at his many appearances on the programme, as both a panellist and as guest presenter. This is not the first time HIGNFY has focussed on a single political figure; the BBC has a long tradition of satire and it isn't unusual for public figures to have their actions scrutinised. No-one in the public eye is exempt.

BBC News Channel, The Queen's Coffin travels to Edinburgh, 11 September 2022

Summary of complaint

Some viewers have complained about comments, and the reaction to them in the studio, about the Scottish presbyterian John Knox.

Our response

We are sorry for the offence caused by the unscripted exchange during our live coverage of the cortège carrying the Queen's coffin.

BBC TV and Radio schedules; coverage of the death of Her Majesty Queen Elizabeth II, September 2022

Summary of complaint

We've received complaints about the level of coverage and changes to the schedule following the death of Her Majesty Queen Elizabeth II.

Our response

The death of Her Majesty Queen Elizabeth II is an event of national and international significance which is being reflected in our output. This has meant changes to our schedules. Programme alternatives have been available - including on iPlayer and Sounds.

EastEnders, portrayal of social workers, BBC One, 29 August 2022

Summary of complaint

We received complaints from people who felt the removal of Linda Carter's child misrepresented procedures followed by social services.

Our response

At no point was it the intention to portray social workers in a bad light and during the course of this storyline it was clear that the social worker always wanted what was best for the child.

Audiences are aware that dramas often portray situations that may not be the same as real life and we believe EastEnders viewers know to expect big dramatic stories such as these.

That said, EastEnders takes great care when portraying issues such as these and, where appropriate, with sufficient accuracy, and the team are grateful for the feedback received on this storyline and have taken it into consideration for future.

BBC One and BBC News Channel, Office staff in the background, 8 September 2022

Summary of complaint

We've received complaints from people who felt it was inappropriate to see office staff during an announcement of the death of the Queen.

Our response

This programme was broadcast from Studio E, which has the BBC newsroom as its backdrop, and it is normal to see staff in the background of news reports. No-one's actions in the newsroom were intended to cause any distraction, nor to give any offence, during the BBC News specials.

Death of Her Majesty Queen Elizabeth II, BBC News, September 2022

Summary of complaint

We received complaints from people who felt our coverage of the death of Her Majesty Queen Elizabeth II, and the accession of King Charles III, has been biased in favour of the monarchy, and should have featured more republican viewpoints.

Our response

Our coverage of the death of Her Majesty Queen Elizabeth II has reflected the strength of feeling this has generated from across the country and around the world; we have featured tributes from world leaders, politicians from across the political spectrum and members of the public.

It is important that our reporting includes a range of perspectives, so we have also heard from those who do not believe in the institution of monarchy, their reasons for this, and their views on the accession of the King Charles. We have offered detailed analysis on what this transition means for the future of the monarchy.

We believe our reporting has been fair and duly impartial, reflecting the impact Queen Elizabeth II has had on public life and the historic nature of the end of the reign of the longest serving monarch in British history.

BBC One and BBC News Channel, Scottish independence/future of the monarchy, September 2022

Summary of complaint

Some viewers have complained about discussing Scottish independence/the future of the monarchy during our coverage of royal events in Scotland following the death of Her Majesty Queen Elizabeth II at Balmoral.

Our response

It was editorially appropriate to discuss the future of Scotland, including its relationship with the monarchy, as part of our coverage.

Scottish independence and the union of the United Kingdom remain significant areas of interest to many in the audience, so it was important to acknowledge and include a wide range of views within our reporting.

We have marked the outpouring of warmth and affection towards Her Majesty Queen Elizabeth II as people paid their respects outside Balmoral; as her cortege made its way to Edinburgh; and at the Lying at Rest at St Giles' Cathedral.

Our coverage has been extensive, respectfully reflecting Queen Elizabeth II's legacy and impact in Scotland.

BBC News, 'Rejoin' protest, October 2022

Summary of complaint

We have received complaints from people who feel there was insufficient coverage of the 22 October march in London calling on the UK to re-join the EU.

Our response

Many marches and protests take place in cities around the UK and we're unable to cover them all. Decisions on which stories to report on, and the amount of time we spend on them, depend on a range of factors, including what other stories are around at the time. We accept that not everyone will agree with each decision.

Have I Got News for You, BBC One, 28 October 2022

Summary of complaint

We received complaints from viewers who felt that Jamie MacDonald's sight impairment wasn't accommodated on the show.

Our response

Whenever we invite a guest onto the show with access requirements, we always make sure they are fully briefed about what to expect in the show beforehand. This was the case with Jamie MacDonald, he was fully briefed and consulted on all aspects of the show, including the visual rounds. He wanted to use the situation for humour and we simply respected his wishes.

Jamie has also addressed this issue in a Tweet:

"Last night was an amazing career highlight. I absolutely loved being on @haveigotnews. I really appreciate how concerned everyone has been on my behalf but at no point did I feel excluded in any way @andrewrtalent @RNIB @BBCOne"

Click here to view the tweet

<https://twitter.com/FunnyBlindGuy/status/1586344406080274433?s=20&t=gF41pkwQUZGmjHLK-LyH8Q>

BBC Sport Website Live Page, 26 October 2022

Summary of complaint

We've received complaints about a phrase used in a post on one of our live football pages in reference to Cristiano Ronaldo, after he left Old Trafford before the conclusion of a match.

Our response

This phrase was used within our live coverage due to human error. As soon as it was brought to our attention, we removed the statement. Unfortunately, it was used on the website without awareness of the history of the phrase and any wider connotations around it.

We're sorry for any upset caused.

The Papers, 23rd October 2022

Summary of complaint

We received complaints from viewers who felt the edition of The Papers broadcast at 22:30 on 23rd October was not duly impartial, and that the presenter expressed opinions on the Conservative leadership contest.

Our response

We have reviewed the edition of The Papers broadcast on 23 October at 22:30. This programme did not meet the BBC's editorial standards on impartiality.

Our editorial guidelines state that "presenters, reporters and correspondents are the public face and voice of the BBC – they can have a significant impact on perceptions of whether due impartiality has been achieved. Our audiences should not be able to tell from BBC output the personal opinions of our journalists or news and current affairs presenters on matters of public policy, political or industrial controversy, or on 'controversial subjects' in any other area."

In this programme several remarks and reactions from the presenter caused a significant risk that the audience could believe opinions were being expressed on the Conservative leadership contest.

In addition, there was insufficient counter and challenge to some of the opinions expressed by guests on the programme.

Taken together, this meant that this edition of The Papers did not meet our editorial standards, as it gave the audience the opportunity to infer an editorial position on the part of the BBC. This does not accord with the BBC's commitment to editorial impartiality.

Question Time, BBC One, 27 October 2022

Summary of complaint

We received complaints from viewers who felt that Julia Hartley-Brewer was an inappropriate guest to provide views regarding climate change.

Our response

We realise that not everybody will share or support Ms Hartley-Brewer's views on climate change, or the rights of the Just Stop Oil group to protest. However Fiona Bruce interjected and challenged Ms Hartley-Brewer on a number of the points she made. For example Fiona made it clear that extreme weather events are happening more frequently, as well as the finding published in a UN report that current global policy could lead to an eventual rise in global temperature of 2.8 degrees.

Other panellists and members of the audience also challenged Ms Hartley-Brewer on her views directly during the programme.

Presenters do have to judge when to intervene and when to move the discussion on and in this case we are confident that Ms Hartley-Brewer's climate scepticism was robustly challenged on key points and viewers were given sufficient information to put her remarks in context.

The World at One, Radio 4, 31 October 2022

Summary of complaint

We received complaints from listeners who were unhappy that Nigel Farage was a guest on the programme.

Our response

Nigel Farage has been a prominent and vocal campaigner for immigration control for quite some time, and it was within this capacity he was invited onto the programme. The programme also featured other guests discussing the same issue, including Daniel Sohege from Stand For All, who specialises in international refugee law.

Our presenter challenged Mr Farage on his points, for instance his claim that all hotels are 'full' of immigrants. We appreciate not all listeners will agree with everything every guest might say, but as a programme that serves a broad audience with differing perspectives, allowing guests to voice their opinions is key. As with all our guests, assertions made by Mr Farage were challenged and scrutinised by the presenter.

BBC News Channel, 3rd November 2022

Summary of complaint

We have received complaints about a reporter's language on air while reporting about issues of overcrowding at an asylum processing centre in Manston, Kent, and the Home Secretary's visit.

Our response

The reporter acknowledges that during a live insert for BBC News his choice of language was poor.

World Cup 2022, BBC One, 20 November 2022

Summary of complaint

We've received complaints about the World Cup opening ceremony not being shown on BBC One. Some also took issue with a discussion during our coverage on human rights in Qatar.

Our response

Just like previous World Cup and European Championship tournaments, we didn't show the opening ceremony on BBC One. Full build up and coverage of the World Cup has been available across the BBC, with the opening ceremony shown on iPlayer, the BBC Sport website, and the Red Button.

With regards to concerns about a discussion on the tournament being held in Qatar, while we have a long history of bringing major international football tournaments to audiences, including of course, all the action on the pitch, we also have a proven record of addressing topical issues as part of our coverage, and this World Cup is no different.

Questions and concerns about human rights in Qatar have been widely discussed, including by players themselves, government ministers and representatives, as well as the general public, and so we feel it's important to reflect this debate in our output.

World Cup 2022, BBC One, 25 November 2022

Summary of complaint

We've received complaints about some comments made by Juergen Klinsmann, in reference to the Iranian team during our post-match analysis of Wales - Iran.

Our response

Juergen has since spoken about the matter, on BBC Breakfast, and on our coverage of Spain – Germany, clarifying that his words weren't intended as a criticism of Iran, but he was instead praising how the whole team "lives the game". He highlighted that he'll try to give Carlos Queiroz "a call and calm things down".

He also tweeted to confirm that his comments were purely about football.

BBC News, Lady Susan Hussey's comments to Ngozi Fulani, November and December 2022

Summary of complaint

We received complaints from people who feel our coverage of the controversy caused by Lady Susan Hussey's comments to Ngozi Fulani, at a Buckingham Palace reception, were biased against Lady Hussey.

Our response

Comments made by Lady Susan Hussey, a senior aide within the Royal household, to Ngozi Fulani, a British born charity campaigner, at a Buckingham Palace reception have led to Lady Hussey being accused of racism and resigning from her role. This has also caused a wider discussion about attitudes towards race within the Royal Family, with reference to previous allegations made by the Duke and Duchess of Sussex. Our coverage hasn't taken a position but we have reflected the

response this has provoked. We have reported on the formal apology issued by Buckingham Palace and the statement from the Prince of Wales.

For context, we have detailed the content of the exchange between the two women, but have made clear this is Ms Fulani's account of the conversation; we have also heard from someone else present at this event who witnessed what was said. We have included Ms Fulani's views on what took place and how this affected her, which is fair and legitimate.

While Lady Hussey has made no public comment on this issue, we have reflected that she has apologised through the Palace. We have also included contributions from people who know her, and have spoken about her many years of public service.

We believe our reporting of this story has been duly impartial and proportionate, offering detailed analysis of the issues highlighted.

BBC News, Harry & Meghan Netflix documentary series, December 2022

Summary of complaint

We received complaints from people who feel our coverage of the Netflix series Harry & Meghan has been excessive and that we have been promoting Netflix.

Our response

The Netflix series Harry & Meghan has been widely anticipated, with speculation as to what the Duke and Duchess of Sussex may say about their experiences within the Royal Family, what this may mean for family relations and how this could affect perceptions of the Royal Family.

Prior to the series being released, the trailers issued by Netflix were an indication of the issues which would be discussed. In this context, we broadcast clips of these trailers, which were clearly labelled, as part of our analysis. Our reporting has also reflected allegations that footage and photos used within the trailers were misleading.

While this may not be a story of interest to everyone, we believe our coverage has been proportionate and duly impartial, reflecting public interest.