

Complaints to the BBC: January 2017

The BBC answered over **20,000** complaints from the audience during January 2017. These ranged from a small number of complaints about alleged breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Topics raised this month included complaints from users of the BBC Travel website who were disappointed to learn of its closure.

We also received complaints from viewers who felt some of the language in the 12 January episode of EastEnders was inappropriate for the time of broadcast.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).